



UPGRADING FIRMWARE ON HIKVISION IP CAMERAS

Step 1: Open a Browser (Firefox, Chrome, etc) and type in the IP address of the Hikvision IP Camera in the address bar then press enter. This will bring you to the IP cameras login page.

Step 2: Log in to the camera. Now click the “Configuration” tab. On the left hand side of the menu click the “System” option.

Step 3: Next click the “Maintenance” tab. Now you will see an area to browse for a firmware file towards the bottom of the page. Click the “Browse” button and locate the correct firmware file for your camera.

To find the correct firmware file for your Hikvision camera visit us at <http://www.nellyssecurity.com>

Type in the model number of the camera in the search box and press enter.

Click on the link to the camera then find the firmware under the Downloads Tab.

Once loaded click the “Upgrade” button to start the upgrade. The page will gray out and you will see a percentage of progress for the upgrade. Once the upgrade is done the camera will reboot.

The screenshot shows the Hikvision web interface for a DS-2CD2032-I camera. The 'Configuration' tab is active, and the 'Maintenance' sub-tab is selected. The 'Remote Upgrade' section is visible, featuring a 'Firmware' dropdown menu, a text input field containing 'C:\Users\Ryan\Desktop\7608 Beta\digicap.dav', and 'Browse' and 'Upgrade' buttons. A note below states: 'Note : The upgrading process will be 1 to 10 minutes, please don't disconnect power to the device during the process. The device reboots automatically after upgrading.'

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